Cylinder Repair Order

Please send this form by email to orders-rep@haenchen.de before dispatching the goods.

Customer Data

Company:

Order Adress:

Your Order No.:

Repair Duration & Costs

		Please tick
+ **Express: 24 to 48 hours (Mon-Fri)** [1]	plus 600 € addtiontial charge	☐
+ **Priority within 12 working days**	plus 150 € addtiontial charge	☐
+ **Standard within 18 working days**	no additional charge	☐

[1] For cylinders manufactured from 2011 onwards. Cylinder will not be repainted.

The repair duration depends on the scope of the repair and the availability of spare parts.
The repair will be carried out and invoiced without further approval, provided that the costs remain within the approved amount.

Repair costs per cylinder max. 80% of the new unit price plus additional charge.
Deviating maximum amount: **€**

Prices are subject to the Value Added Tax (VAT) valid on the day of delivery. If the assignment is not commissioned, costs will be incurred for the assessment.

Product Details

Serial Number: Please use a separate form per cylinder.

Reason for failure (photos are welcome, please attach them to the email):

Delivery / Planned arrival date at Hänchen:

© Herbert Hänchen GmbH, www.haenchen.de

Billing Address:

Shipping address matches billing address

Shipping Address:

Company		
Street, No.		
Add. Field		
Postal Code		
City		
Country		

Please add a copy of this document to your delivery.

Please inform us if we should arrange express shipping for the return delivery.

yes no Remarks:

Customer Approval

A detailed repair report with the exact costs will be sent to you separately.

If, after inspection, estimated repair cost exceed the agreed limit, you will get a new offer for approval* to the provided email adress.

***Repair service can only commence with cost approval.**

We deliver exclusively according to our General Terms of Payment and Delivery, which have been agreed with the customer. We will gladly provide these upon request.

Contact Person

Name:

Email:

Phone:

Contact Person 2 (optional)

Name:

Email:

Phone:

Please contact in case of:

Date:

Signature:

HÄNCHEN®

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